

MILES INDUSTRIES LTD.

WARRANTY FOR VALOR BRAND PRODUCTS

If you have a problem with this unit, please contact your dealer or supplier immediately. Under no circumstances should you attempt to service the unit in any way by yourself. The warranties in paragraphs 1 and 2 are provided only to the first purchaser/user of this unit, are not transferable and are subject to the conditions and limitations in paragraphs 3, 4 and 5. Please review the conditions and limitations carefully and strictly follow their requirements.

1. Lifetime Limited Parts Warranty

During the lifetime of the first purchaser/user, Miles Industries Ltd. (the “Company”) or its appointed distributor will at its option pay for the repair of, or will exchange the following parts or components which are found to be defective in material or workmanship under normal conditions of use and service:

Part or Component	Defect Covered
<ul style="list-style-type: none">• Exterior steel casing• Glass• Burners and connecting pipes	Corrosion Loss of structural integrity Corrosion (but not discolouration) causing loss of structural integrity
<ul style="list-style-type: none">• Cast iron parts• Fire box and heat exchanger	Corrosion Corrosion (but not discolouration) causing loss of structural integrity

2. Two-Year Parts Warranty

For a period of two years from the date of purchase, the Company, at its option, will repair or exchange all parts or components of this unit (other than those listed in paragraph 1) which are found to be defective in material or workmanship.

3. One-Year Labour Warranty

3.1 The Company provides a limited one-year warranty for labour for warranty work under paragraphs 1 or 2 by reimbursing its dealers (or a contractor which is pre-approved by the Company). The labour will be reimbursed by the Company in whole or in part, but the owner of the unit must contact the dealer or contractor and reach agreement with them regarding the labour cost before the work is performed.

3.2 Following the one-year period, the Company will not be responsible for labour costs nor shall it be responsible for the reinstallation of a warranted part regardless of whether that part is warranted under paragraph 1 or paragraph 2.

3.3 Repair work will be done at the place where the unit is installed or in the repairer’s shop, at the repairer’s option.

4. Travel Time / Shipping Not Covered By Warranty

Travel time by a repairer to perform warranty work or replace a part and any shipping charges incurred in respect of an exchange or replacement of a part shall be paid for by the owner of the unit.

5. Conditions and Limitations

5.1 The warranty enrolment card must be completed by the first purchaser/user and countersigned by the dealer or a licensed, competent service contractor and returned to the Company within 90 days of purchase. Registration can also be completed online at www.valorfireplaces.com.

5.2 Installation and maintenance must be performed by a licensed Valor dealer or a licensed, competent service contractor. Installation must comply with the enclosed installation instructions and all local and national gas appliance installation and building codes.

5.3 Owner must comply with all operating instructions.

5.4 This warranty is only valid under normal non-commercial conditions of use and service. This warranty is void if there is evidence of misuse, abuse, alteration, improper installation, accident or lack of maintenance.

5.5 This warranty is void where installation of the unit does not conform to all applicable codes including national and local gas appliance installation codes and building and fire codes.

5.6 This warranty does not cover damage to the unit by:

- Improper or inadequate installation, or operational or environmental conditions including improper chimney installation.
- Inadequate ventilation or competition for air in the home from household equipment or appliances.
- Damage caused by chemicals; dampness; condensation; or sulphur in the fuel supply lines which exceeds acceptable industry standards.

5.7 This warranty does not extend to or cover glass or log breakage due to misuse, accident, mishandling or lack of maintenance; brass which is damaged by chemicals or down draft conditions; chipping of enamel or painted surfaces or damage to the unit while in transit.

5.8 The Company does not authorize anyone, including its dealers, to extend or alter this warranty in any way and assumes no responsibility for direct, indirect or consequential damages caused by this unit. The laws of the state or province in which the first purchaser/user lives may give the first purchaser/user specific rights which extend this warranty and in that event, the Company's sole obligation under this warranty is to provide labour and/or materials in accordance with those laws.

6. Discharge of Liability

After two years from the date of purchase, the Company may, at its option, fully discharge all obligations under this warranty by paying to the first purchaser/user the wholesale price of any defective part.